



JIRA

Out of the Box

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JIRA – Out of the Box


- Three flavors of JIRA
- How JIRA is used for Software Testing
- How JIRA is used Outside of IT and Software


JIRA Software


Create project

View Marketplace Workflows


SOFTWARE


**Scrum software development**
Agile development with a board, sprints and stories. Connects with source and build tools.

**Kanban software development**
Optimise development flow with a board. Connects with source and build tools.


**Basic software development**
Track development tasks and bugs. Connects with source and build tools.


SERVICE DESK


**Basic Service Desk**
Help your service team solve tickets faster. Prioritize, track, and make customers happy.


**IT Service Desk**
Service management out of the box. Incidents, service requests, and more.

BUSINESS

**Project management**
Plan, track and report on all of your work within a project.

**Task management**
Quickly organize and assign simple tasks for you and your team.

**Process management**
Track all the work activity as it transitions through a streamlined process.

Import a project |  Create with shared configuration | Create sample data

Next


Cancel


JIRA Service Desk


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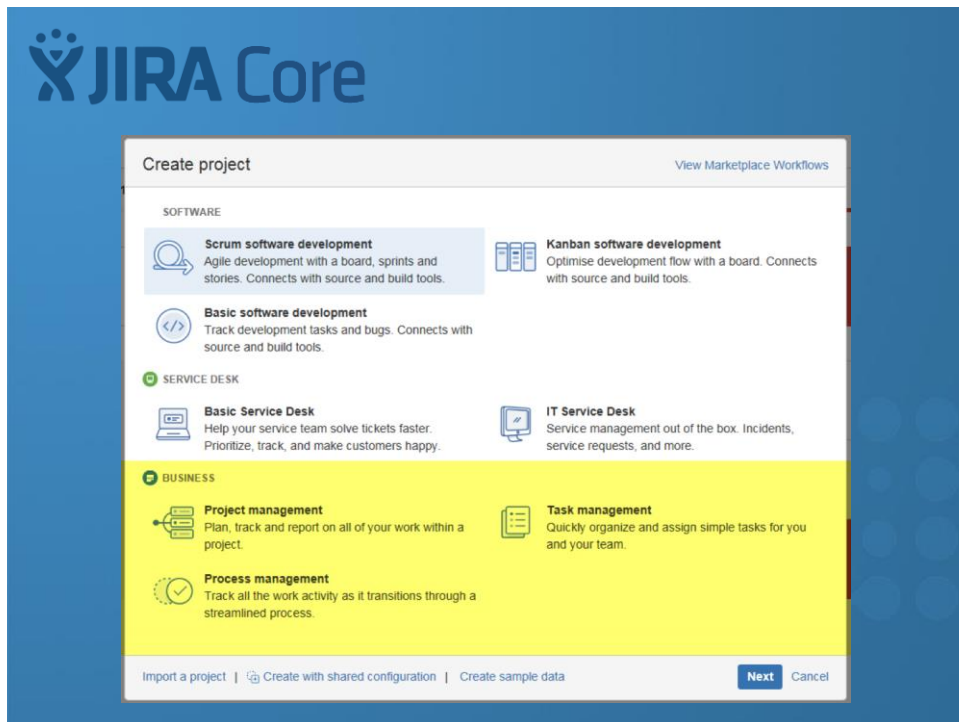
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JIRA Software

- What is JIRA Software?
 - The #1 software development tool used by agile teams
 - Built specifically for software teams
 - Agile project experience

JIRA Software

What it looks like

The screenshot displays the JIRA Software interface. On the left is a sidebar with navigation options like 'Teams in Space', 'Backlog', 'Active sprints', 'Releases', 'Reports', 'Issues', and 'Components'. The main area shows 'All sprints' with a list of sprints and their progress. A detailed view of a sprint is shown on the right, including a table of issues and a 'Sub-Tasks' section.

Issue Key	Summary	Status	Actions
TIS-127	Check Java version	OPEN	

Development

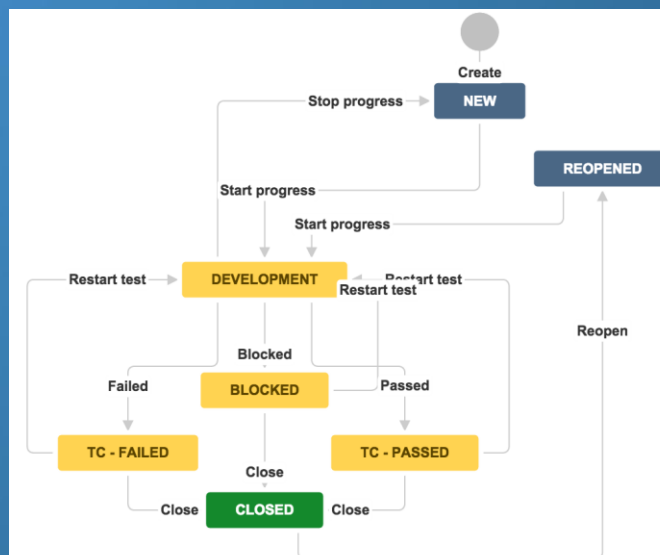
Item	Updated
1 branch	Updated 17/May/14 7:32 AM
7 commits	Latest 17/May/14 7:30 AM
1 pull request	Updated 17/May/14 7:32 AM
3 builds	Latest 16/May/14 2:31 PM

Deployed to Staging and Production

Create branch

JIRA as Test Management Tool

- Create your own custom workflows tailored to your organization's testing needs



JIRA as Test Management Tool

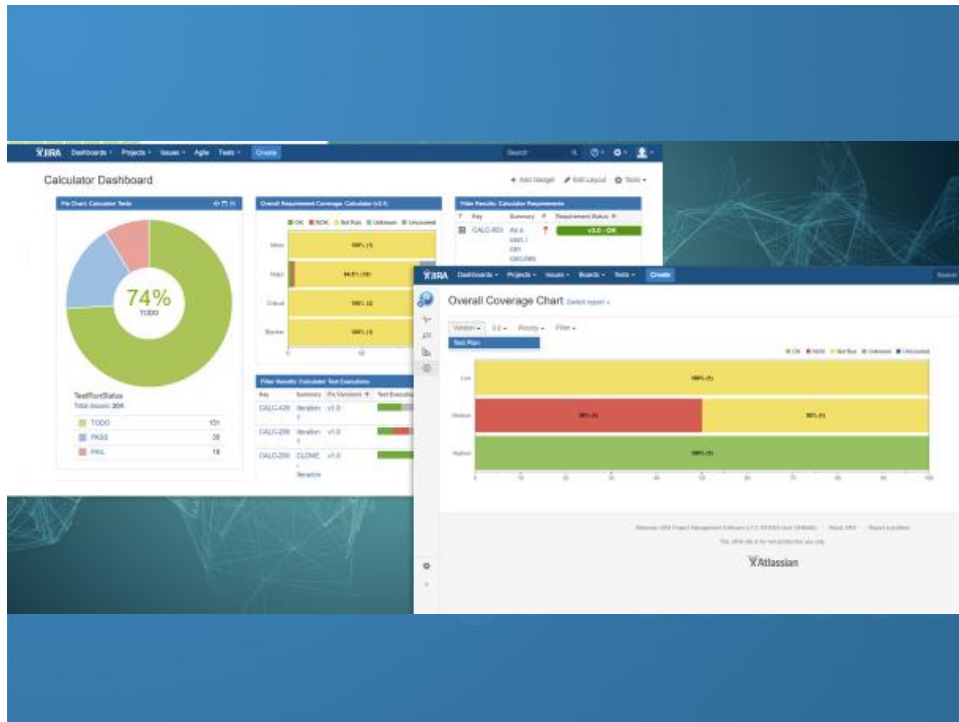
- Utilize a JIRA add-on such as Xray
 - Manage all tests as JIRA issues
 - Create tests sets
 - Create test plans
 - Traceability between requirement, tests, defects, execution
 - Stores test definitions for past executions
 - Write Cucumber scenarios
 - Import tests from CSV, Zephyr
 - Coverage charts
 - Reporting in JIRA gadgets, Word, Excel



 The screenshot shows the Xray for JIRA web interface. At the top, the breadcrumb trail reads: 'Xray for JIRA / Test Execution: XPORTEB-457 / Test: XPORTEB-520 / Xray for JIRA Global Settings Test - Global Permissions - Include Attachments'. There are buttons for 'Return to Test Execution' and 'Next'. Below this is a 'Pre-Conditions (1)' section with a note: 'XPORTEB-455 - The Xray for JIRA Add-on must be enabled'. The main section is 'Test Steps (20)', showing three steps:

Step	Data	Expected Result
1	On JIRA Administration click on "Global Settings" under the XPORTEB FOR JIRA label in the sidebar.	The "Xray for JIRA Global Settings" screen will be loaded.
2	Under the "Global Permissions" on the Include Attachments label click the CRI radio button or the Test label right next to it.	The CRI radio button will be checked/checked.
3	Press the Save button at the end of the page.	The screen will refresh with a "Success" message at the top and the radio.

 Each step has a 'Comment' field, 'Defects' and 'Evidence' icons, and a 'Step State' indicator (Pass, Fail, etc.).



Other Add Ons

- Zephyr
- Subversion
- Zendesk
- Draw.io
- Jenkins
- Slack
- Hiptest
- qTest
- TeamCity
- Salesforce
- Git
- ALM/QC

JIRA Core

What is Core?

- Core functioning piece for JIRA
- Built for project management
- Can be used by variety of teams (HR, Finance, Marketing, etc)
- Fully customizable fields and workflows allows for free range of use

For HR

Employee Onboarding / EOB-1

Employee: Jane Smith

Edit Comment Assign Start Progress Done

Details

Type: ☒ Task Status: **TO DO** (View Workflow)

Priority: ★ Medium Resolution: Unresolved

Labels: None

Description

Issue = an employee that needs to be onboarded. Clone this issue to onboard another employee.

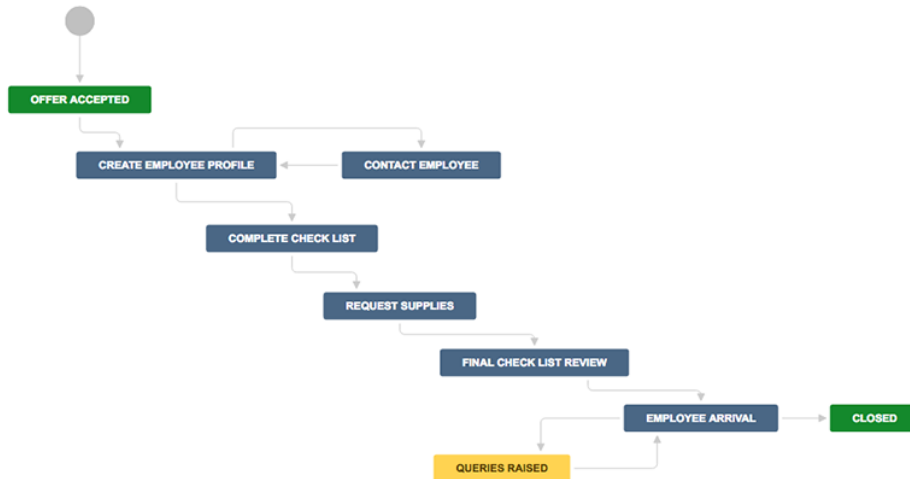
Attachments

Drop files here to upload, or browse.

Sub-Tasks

1. <input checked="" type="checkbox"/> Laptop	<input checked="" type="checkbox"/> DONE Ben
2. Software	<input type="checkbox"/> TO DO Unassigned
3. <input checked="" type="checkbox"/> Desk	<input checked="" type="checkbox"/> DONE Warren
4. <input checked="" type="checkbox"/> Chair	<input checked="" type="checkbox"/> DONE Warren
5. Training	<input type="checkbox"/> TO DO Unassigned
6. Benefits	<input type="checkbox"/> TO DO Unassigned

For HR



For Marketing

Marketing Blog Management

Custom fields

Create new fields that are important for these tasks - choose from checkboxes, radio buttons and text fields

The screenshot shows the 'Create Issue' form in Jira. The 'Project' is set to 'Blogs Demo (SD)'. The 'Issue Type' is 'Task'. The 'Summary' field is empty. Under 'Products', there are checkboxes for 'JIRA Core', 'JIRA Software', 'JIRA Service Desk', 'Confluence', and 'HipChat'. The 'Call-to-action URL' field is empty. The 'Goals' dropdown is set to 'None'. The 'Target Audience' dropdown is set to 'None', with a list of options: 'Software Teams', 'IT Teams', 'Business Teams', and 'All Teams'. The 'Publish Date' field is empty. At the bottom, there are buttons for 'Create another', 'Create', and 'Cancel'.

For Marketing

Marketing Blog Management



For Beer!!

ZS

Dashboards

Projects

Issues

Boards

Create

Beer / BEER-18

Weyerbacher Sunday Morning Stout

Edit

Comment

Assign

More

Drink It

Gift It

Workflow

Admin

Details

Type:

Beer

Status:

IN STOCK (View Workflow)

Priority:

Medium

Resolution:

Unresolved

Labels:

None

Beer Name:

Sunday Morning Stout

Brewery:

Weyerbacher Brewing Co.

State:

Pennsylvania

Country:

USA

Info:

<http://www.beeradvocate.com/beer/profile/392/89345/>

Style:

American Double / Imperial Stout

Vintage:

2015

Format/Size:

Bottle - 12 oz.

Quantity:

5

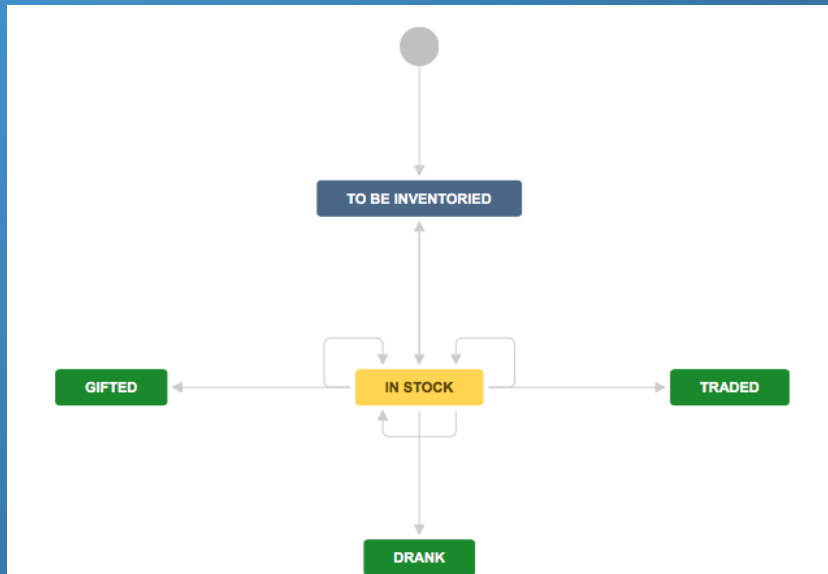
Located:

Basement Fridge

Ageability:

Ageable

For Beer!!



For Beer!!

≡ ZS Dashboards ▾ Projects ▾ Issues ▾ Boards ▾ Create

Inventory - Beer

Filter Results: Beer - In Stock						
Key	Beer Name	Brewery	Bottled-On Date	Vintage	Located	Quantity ↓
BEER-101	Breakfast Stout	Founders Brewing Company		2015	Basement Fridge	8
BEER-77	Hopslam Ale	Bell's Brewery	09/Jan/15	2015	Basement Fridge	6
BEER-111	Morning Glory	Old Dominion Brewing Co.		2015	Basement Fridge	5
BEER-99	Breakfast Stout	Founders Brewing Company		2012	Basement Fridge	5
BEER-112	Robust Porter	Smuttynose Brewing Company		2015	Basement Fridge	5
BEER-18	Sunday Morning Stout	Weyerbacher Brewing Co.	13/Mar/15	2015	Basement Fridge	5



- Be Creative
- Think Outside the Box
- Endless Possibilities
- What will your team track?



**To next
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